



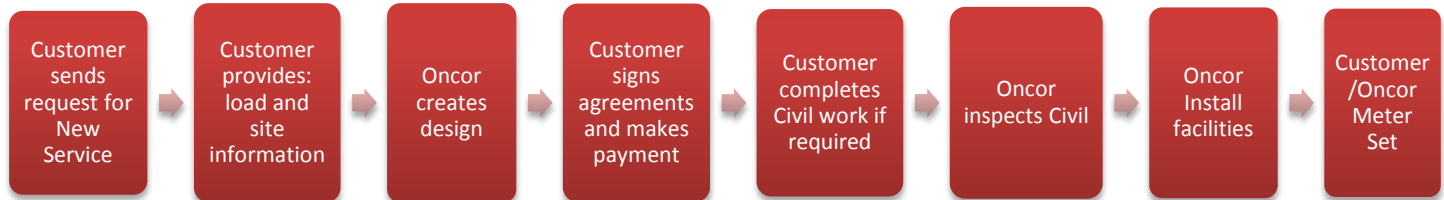
ONCOR NEW CONSTRUCTION MANAGEMENT - EV

2018 Electric Vehicle (EV) Requests

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Starting New EV Service

To start service with Oncor the customer can call into the contact center (888.222.8045) or email NewConstructionManagement@oncor.com. The Project Manager assigned to the project for those areas will require three simple pieces of information: Load, Site Plan, and Timeline. These items help determine the size of facilities that Oncor will need to install, where we might install them on the site, and the customer expectations of when service is required. The project will then follow the basic process below: Depending on the scope of work the project can have a general timeframe from 30days to 90days to complete service.



Required Documents

Oncor must have the following to schedule a crew for installation of facilities:

- Signed service agreement
- Easement*
- Civil completed* – Site Ready
- Payment received*

*Items are “if applicable” and forms sent to customer via Project Manager

Construction

During the construction phase it is important to keep the area clear of debris for our crews to perform the work necessary to provide service. If customer civil work is being performed this must be inspected by an Oncor Inspector and follow Oncor's Construction Specifications ([Oncor- Construction Guidelines](#)). Construction timeframes will range from two weeks to four weeks depending on the scope of work for the project.

Meter Installation

When it is time for the meter to be installed it is important to make sure that the following is completed and coordinated:

- Oncor will provide an ESID number to the customer to use to make “Application for Service” with the Retail Electric Provider of their choice (www.powertochoose.org).
- City must send in a confirmed city inspection to Oncor's New Construction Management Center (NCMC) at c3ncmc@oncor.com or Fax: 888.222.9716 on the previously provided ESID account.*
- Customer must then apply for service on the same ESID Account provided previously with their selected Retail Electric Provider.
- Once the inspection and the application for service have been received Oncor will receive an order to set the meter.

*Note: In areas outside of the City boundaries, City inspections may not be required but meter base installations will still need to follow Oncor's service guidelines ([Oncor- Electric Service Guidelines](#)).